

Technology Department Report

Desktop Systems:

The Drafting and Design plotter began malfunctioning earlier last month. We worked with Hewlett Packard who sent technicians onsite and tried to dispatch parts before choosing to send us a replacement.

We diligently attempted to get MediSoft software installed for an RCTC class, but encountered several issues. It was identified that McGraw Hill, where the software had been purchased, had apparently encountered some fulfillment problems. Different versions of student sample data and instructor application software was shipped resulting in the issues we were experiencing.

Since last board meeting 48 helpdesk ticket requests were entered of which 45 were completed by the Technology Team.

Integrated Communication Systems:

Paul Fritz and I have finalized contracts with One Communications and Treese Communications directly following last months board meeting approval. One Communications has submitted our order to provisioning, and we have completed the equipment purchase with Treese Communications through PEPPM. Treese then came onsite twice to survey our cabling and expects to begin running new cables into the classrooms by April 1st.

Steve Sceiford and I worked with Simplex Paging to look at our paging systems in the High School and the Skills Center. We also discussed the options with Treese Communications to ensure interoperability with the ICS.

Server and Network Systems:

Kubinski was brought in to implement the scanning feature on the High School Office Biz Hub 750 copier. A Work Instruction was developed, and made available to staff.